Community Profile 2021

I mask up because I care about our community. #MaskUpFLX

I mask up because it isn't a political statement - it's common sense. #MaskUpFLX

I mask up so our customers know we are taking every precaution for their safety. #MaskUpFLX

I mask up so we can enjoy arts and music festivals again. #VaxUpFLX

I mask up in support of essential workers and our healthcare system. #MaskUpFLX

I mask up to support local businesses. #MaskUpFLX

I mask up so we can continue to help serve and support our community! #MaskUpFLX

I mask up to get back to the lights and razzle-dazzle of Broadway! #VaxUpFLX

I mask up out of respect for you. #MaskUpFLX

CHANGE SERVICE REQUESTED
“If you love Mark Twain and his writing, have I got a town for you. Located in the picturesque Southern Finger Lakes, Elmira New York is a treasure trove of all things Mark Twain... There is much more to see and do in Elmira.”

Penny Zibula
Six Legs Will Travel

“While visiting the Finger Lakes, we decided to soak up some amazing views while getting our heart rate up a bit. We couldn’t have asked for a better place to get outdoors than the Tanglewood Nature Center in Elmira, NY.

Lauren Bassart
The Constant Rambler

“If you are in the Finger Lakes region and close to Elmira, making a trip to Harris Hill is a great decision. The museum is worth a visit on its own—but if you have the chance, soaring in a glider is an experience you will never forget. It is one of our favorite adventures that we’ve had to date.”

Jenna & Micha Kvidt
Wander the Map

“If you’re an art lover or literature buff visiting the Finger Lakes, Elmira is a must-see for you!”

Charlotte Smith
Eat Move Make

"Arnot Art Museum has art that children love! For younger kids, the museum’s scavenger hunt for details in the museum also helps to see details you may not notices during a self-guided tour."

Angela Tiffin
Traveling Mom

"It’s always wonderful to have the perfect Christmas store that you can revisit for the holidays each and every year. A local favorite, The Christmas House is one store that’s simply amazing and full of charm."

Lea Monroe
Only In Your State
Normally, these remarks would afford me the opportunity to focus on exciting priorities and goals for our Chamber and region this year. A look ahead towards all we can collectively seek to accomplish. But this is not a normal time and our focus, like that for many of our members, is on survival and recovery.

The Chamber has adapted to best serve its members, making clear not only how pliable the Chamber is, but also how necessary. We have been serving the business community for more than 115 years, through depressions, wars, floods, recessions, and now, a pandemic. Our plan is to continue the work we do and allow our mission to guide us. We will remain the leading voice of business for the Southern Tier region in our advocacy efforts. We will work with our partners like STEG, the Child Care Council, Career Development Council, local healthcare, education, and our elected officials to make sure our region has the resources, tools, and funding necessary to cultivate the quality of life we all want and deserve. We will collaborate with Finger Lakes Wine Country, our neighboring Tourism Promotion Agencies, and Elmira Downtown Development to support and promote the lifestyle and brand of the Southern Tier Gateway to the Finger Lakes. We understand the importance of tourism dollars in supporting the unique amenities and institutions that make our region so very special. We know those industries- restaurants, bars, shops, accommodations, live event venues, and more- are suffering from this crisis and need the means to survive right now in order to thrive in the future.

Ultimately, we have found ways to work together to lift each other through this. Economic hardships, scheduling demands, workforce struggles, public health concerns, child care and schooling issues, and seemingly constant challenges have plagued us since March of 2020. But with the deployment of the vaccine, we can see the end is in sight. I urge everyone to hold on and keep the faith, knowing that we will cross the finish line.

Fortunately, there is still significant progress taking place. The Downtown Revitalization Initiative (DRI) continues to grow in Elmira, with new housing, dining, shopping, and even Airbnb opportunities on the horizon. The Clemens Square project was completed, albeit to little fanfare due to the restrictions of COVID-19. LECOM at Elmira welcomed its first class in 2020 and is growing this year and in coming years, as planned. The Gerard Block apartments by Arbor Housing on Lake Street are finished and are stunning. The Mark Twain Hotel is set to be developed into a downtown residential and commercial anchor project. In the 186 Corridor, the Elmira Corning Regional Airport and HOST Terminal are developing opportunities to maximize efficiencies and offerings to the region. Even new zoning has been adopted, making it easier for developers to navigate approvals across Chemung County.

As a Chamber, we are unbelievably fortunate to have the support of the firms represented in this publication. We’re grateful to our members, partners, ambassadors, leaders, and employees who are this Chamber of Commerce. We couldn’t accomplish all we do without your support and for that we are grateful.

For now, let’s keep working together to sustain our community, knowing that the work has only just begun. We are in the midst of the crisis, but, ultimately, this is a temporary situation. What comes next is the hard work of rebuilding what we have lost, strengthening what has been weakened, and reimagining what our community can be moving forward, together.
At Mengel Metzger Barr & Co., industry-specific expertise and effective solutions are underscored with exceptional service on every level. You’ll get more than basic offerings to benefit your business, now and for the long term.

www.mengelmetzgerbarr.com

A World Leader in Motion Control & Filtration Technology

www.hilliardcorp.com

Since 1905  Elmira, NY
About CHEMUNG COUNTY

Explore the many facets of a rich and vibrant community steeped in magnificent history and charm. Chemung County is not only the southern gateway to Finger Lakes Wine Country, New York’s largest wine-producing region, lauded for its breathtaking vistas and award-winning wines, but it has a fascinating story all its own.

In the Algonquin language, Chemung means “place of the horn,” in homage to a time when the Native Americans would discover large mammoth tusks along what is now the Chemung River.

Woodlawn National Cemetery stands as a tribute to soldiers who died at the infamous prison camp that was in Elmira during the Civil War; while a harrowing chapter of local history, it is deservedly commemorated at the cemetery, which has the distinction of being the northernmost Confederate monument in the United States.

The area is well-noted for its riveting ties to military history. Newtown Battlefield, a national historic landmark, was the site of a significant offensive clash in the Sullivan-Clinton Campaign of the American Revolution.

Elmira’s significance also comes from holding the revered title of National Soaring Capital of America. Harris Hill, internationally known for its spectacular thermals, is home to the National Soaring Museum, which houses the world’s largest sailplane collection. Glider rides on Harris Hill are a thrilling experience not to be missed. Elmira has been home to many heroes and pioneers, including; Ernie Davis, the first African-American to win the Heisman Trophy; astronaut Eileen Collins, the first woman to pilot a space shuttle; fashion icon Tommy Hilfiger; NBC news anchor Brian Williams; and Hollywood producer Hal Roach of Laurel & Hardy and The Little Rascals Fame.

Its most famous resident, however, was American author Mark Twain. Twain married Olivia Langdon, a woman from a prominent local family, and they summered here for more than twenty years. He wrote his most famous
Upstate New York’s 2018 uninsured rate is among the lowest ever recorded.

According to recently released numbers from the U.S. Census Bureau, the uninsured rate in the upstate New York region was just 3.5 percent in 2018, compared with a New York state uninsured rate of 5.4 percent and a national rate of 8.9 percent.

Low health-care costs are a key factor in the upstate New York region’s low uninsured rate.

For private insurance, Elmira’s health costs ranked 12th lowest among 306 hospital referral regions across the country.*

Upstate New York has a proud history of affordable, high-quality health care. It’s the result of regional partnerships and a commitment to nonprofit health care. It helps make our community a great place to live and work.

A nonprofit independent licensee of the Blue Cross Blue Shield Association

3.5% UNINSURED RATE
— 35% LOWER —
THAN THE NEW YORK STATE AVERAGE
— 61% LOWER —
THAN THE NATIONAL AVERAGE
works, including *The Adventures of Tom Sawyer* and *Adventures of Huckleberry Finn*, in his study at Quarry Farm on East Hill, which overlooked the majestic Chemung Valley. The view, with its rolling green hills punctuated by the serpentine Chemung River, was said to have served as a great inspiration to his writings.

Twain, who died in 1910, was buried in Elmira alongside his beloved wife and children, and his memory is honored throughout the year by visitors to his gravesite in Woodlawn Cemetery.

Twain’s study can be found today on the beautiful Elmira College campus, which was the first institution in the U.S. to grant women collegiate degrees equal to those of men. The study has been deemed the “#1 Literary Attraction in America” by USA Today and the college, home to the Center for Mark Twain Studies, also features an exhibit of Twain artifacts related to his time here. So enjoy your stay in Mark Twain Country, where we’re not only Proud To Be Where Twain Remains, but proud of the plethora of arts, culture, accommodations, shopping, cuisine, festivals and outdoor adventures that make Chemung County an incredible place to visit and live.

**ENTERTAINMENT, CULTURE & OUTDOOR ADVENTURES**

Take in a Broadway show, stroll through museum galleries, and explore a complex and colorful history. Enjoy sporting contests, comedy clubs, local theater productions, dance performances and live music concerts. Browse antiques, boutiques, specialty shops and national retailers, then dine at one of the many restaurants serving up Finger Lakes wine, local brews and regional cuisine.

Tour Elmira’s historic neighborhoods, featuring marvelously unique Victorian-era homes, and find quiet reflection in one of our more than 100 places of worship.

Mark Twain, renowned author and world-traveler, summered in Elmira for more than twenty years. Perched high above the Chemung River Valley in his octagonal study, Twain penned his literary classics surrounded by the place he described as “a foretaste of heaven.”
Guthrie is grateful to be part of the Chemung County community.

Thank you for continuing to trust us with your care. Together, we will carry medicine forward.

Thank You!

www.Guthrie.org
LOCATION, TRANSPORTATION & REAL ESTATE

The Chemung River Valley is the southern gateway into New York’s largest wine-producing region, the Finger Lakes. Internationally recognized for breathtaking vistas and award-winning wine, the distinctive geographic conditions of the region make it the ideal home for more than 100 wineries and vineyards.

Like all modern communities, Chemung County is connected. Transportation resources provide convenient travel planning for visitors and residents alike. The newly renovated and expanded Elmira Corning Regional Airport, which has more enplanements than any other airport in the region, offers travelers an impressive, state of the art facility and connections to hundreds of destinations worldwide.

Interstate 86 provides major access to and throughout the region while spurring industrial and commercial growth, and truck and rail systems support the trade of goods far beyond county borders. The county’s location strategically places residents within easy access to New York City, Cleveland, Toronto, Philadelphia and Boston.

The local real estate market continues to be stable and is blessed with a tradition of extraordinarily affordable housing. Elmira has maintained its prominence nationally for price appeal and cost of living. Commercial real estate is cultivated by business recruitment organizations and commercial brokerages working closely with clients to provide the right fit.
**FAST FACTS**

### Averages

- **Cost of Living Index**: 77.6
- **Median Household Income**: $53,299
- **Median House Value**: $89,486
- **Median Monthly Housing Costs**:
  - Homes with Mortgage: $1218
  - Homes without Mortgage: $567

### Climate

- **Mean minimum temperature**: 36.2º
- **Mean maximum temperature**: 60.6º
- **Number of days over 90º**: 4 to 5
- **Average annual precipitation**: 36.2"n
- **Average annual snowfall**: 38"
- **First frost**: October 5-10
- **Last frost**: May 9-10

### Geography

- **Latitude**: 42° 9’ North
- **Longitude**: 76° 50’ West
- **Land Area**: 408.2 square miles
- **Water Area**: 2.6 square miles

### Population

- **Chemung County**: 84,254
- **City of Elmira**: 27,204
- **Town of Horseheads**: 19,029
- **Town of Southport**: 9,997
- **Town of Big Flats**: 7,595

*Source: 2019 (p) census/nys data center

### Major Employers

- Arnot Health ..................................................................2,769
- Elmira City School District...........................................1,079
- Horseheads School District............................................685
- CVS Distribution Center................................................535
- Navient General Revenue Corporation..........................522
- Hilliard Corporation....................................................472
- Jabil (DePuy Synthes)....................................................400
- CAF USA........................................................................335
- Kennedy Valve (MeWane Inc.).......................................330
- Wayfair...........................................................................300
- Hardinge Inc..................................................................298
- Elmira College..............................................................283
- Anchor Glass Container................................................265
- Vulcraft of NY, Inc........................................................244
- Air Flo Manufacturing....................................................240
- Chemung Canal Trust Company....................................266
- Walmart..........................................................................225
- Elcor Health Services....................................................200
- Dalrymple Gravel & Contracting.....................................200
- F.M. Howell & Company...............................................200
- Corning Incorporated (Big Flats).....................................180
- Eaton Corporation.........................................................175
- Cameron Manufacturing & Design.................................175
- NYSEG..........................................................................175
- Verizon............................................................................175
- Southerntier Custom Fabricators....................................154
- Salient............................................................................150
- Guthrie Health Care.......................................................150
- Hunt Engineers...............................................................140
- Economic Opportunity Program...................................132
- Pladis (DeMet’s Candy Company)...................................123
- Trayer Products..............................................................120
- Emhart Glass.................................................................115
- Elmira Savings Bank......................................................86

### Work Environment

- **Construction**: 18%
- **Manufacturing**: 15%
- **Wholesale Trade**: 4%
- **Retail Trade**: 5%
- **Transportation & Warehousing**: 5%
- **Information**: 6%
- **Finance & Insurance**: 5%
- **Administration & Waste Services**: 22%
- **Health Care & Social Assistance**: 6%
- **Accommodation & Food Services**: 5%
New Resident Information

Legal Requirements

Chemung County DMV
425-477 Pennsylvania Avenue, Elmira, NY 14904
(607) 737.5470

Board of Elections
378 South Main Street, Elmira, NY 14902
(607) 737.5475

Public Utilities

Gas & Electric

New York State Electric & Gas (NYSEG)
1 Electric Pkwy, Horseheads, NY 14845
(800) 572.1111     www.nyseg.com

Water

Elmira Water Board
261 West Water Street, Elmira, NY 14901
(607) 733.9179     elmirawaterboard.org

Telephone/Cable/ Internet

Empire Access
34 South Main Street, Prattsburgh, NY 14873
(607) 522.3747     www.empireaccess.com

Spectrum
3311 South Main Street, Horseheads, NY 14845
(866) 874.2389     www.spectrum.com

Solid Waste Management

Shredder Station
1690 Lake Street, Elmira, NY 14902
(607) 737.2980

Landfill
1488 Co. Rte. 60 Lowman, NY 14861
(607) 733.2743

Medical Facilities

Arnot Ogden Medical Center
200 Madison Avenue Elmira, NY 14901
(607) 737.6869     www.arnothealth.org

St. Joseph’s Hospital
555 St Joseph’s Blvd Elmira, NY 14901
(607) 733.6541

Services

Post Office

United States Postal Services
255 Clemens Center Parkway Elmira, NY 14901
(607) 734.7251

Chemung County Library District

Steele Memorial Library
101 East Church Street, Elmira, NY 14901
(607) 733.9173

Big Flats Library
78 Canal Street, Big Flats, NY 14814
(607) 562.3300

Horseheads Free Library
405 South Main Street, Elmira, NY 14845
(607) 739.4581

West Elmira Library
1231 West Water Street, Elmira, NY 14905
(607) 733.0541

Animal Shelter

Elmira Animal Shelter
842 Linden Place, Elmira, NY 14901
(607) 737.5767

Chemung County Humane Society & SPCA
2435 NY-352, Elmira, NY 14903
(607) 732.1827     www.chemungspca.org

Horseheads Community Animal Shelter
150 Wygant Road, Horseheads, NY 14845
(607) 739.3945     www.horseheadscommunityanimals shelter.com

City Hall

317 East Church Street Elmira, NY 14901

Elmira Police Department
(607) 735.8600

New York State Police
(607) 739.8787

Elmira City Marriage License
(607) 737.5661
Valicenti Advisory Services, Inc. is an SEC registered investment adviser. A copy of our written disclosure brochure is available upon request.

For ALL Your Insurance Needs

Personal Insurance
- Auto
- Homeowners
- Umbrella
- Recreational Vehicles
- Motorcycle
- Watercraft

Life & Health Insurance
- Individual Health
- Life
- Long Term Care
- Disability

Group Benefits Plan
- Health Insurance
- Dental Insurance
- Life Insurance
- Disability Insurance
- Customized Benefit Insurance

Business Insurance
- Property
- Liability
- Automobile
- Professional Coverages
- Workers Compensation
- NYS Disability

Cultivating Relationships for Over 35 Years

Our Clients Come First

400 E. Water St., Elmira, NY 14901
607-734-2665 • Fax: 607-734-6845
info@valicenti.com • www.valicenti.com

The mission of Valicenti Insurance Services, Inc. is to provide personalized insurance products and services with unparalleled customer service to protect the assets of individuals, families and businesses that we serve.
local public and private schools

Elmira City School District
www.elmiracityschools.com

Elmira Heights School District
www.heightsschools.com

Greater Southern Tier BOCES
www.gstboces.org

Horseheads Central School District
www.horseheadsdistrict.com

All Saints Academy
www.asacorning.org

Alternative School
For Math and Science
www.tasms.com

Chemung Valley Montessori School
www.cvms.org

Corning Christian Academy
www.christianlearningcenter.com

Elmira Christian Academy
www.elmirachristianacademy.com

Finn Academy
www.finnacademy.com

Holy Family Catholic School
http://holyfamilyelmira.org/

Horseheads Christian School
www.horseheadschristian.org

Notre Dame High School
www.notredamehighschool.com

St. Mary Our Mother School
http://stmaryourmother.com/

Twin Tiers Christian Academy
www.twintierschristianacademy.org

colleges & universities

Cornell University
www.cornell.edu

Elmira College
www.elmira.edu

SUNY Empire State College:
Corning/Elmira
www.esc.edu

Ithaca College
www.ithaca.edu

Keuka College-ASAP
www.keuka.edu

Mansfield University
http://mansfield.edu/

SUNY Binghamton
www.binghamton.edu

SUNY Corning Community College
www.corning-cc.edu

Civil | Municipal | Environmental | Surveying & Mapping | Energy | Construction Management

Fagan Engineers
& Land Surveyors PC

113 East Chemung Place, Elmira, NY 14904 | 607.734.2165 | FaganEngineers.com

Mark Twain Country
Proud to be where Twain remains.
WWW.MARKTWAINCOUNTRY.COM
We know women care.

Because caring for others is a big role in your life, Arnot Health is here to care for you. From birthing to pediatrics and breast health to menopause, we offer the most advanced technology in the safest and friendliest setting possible. We make sure you, and your family, are taken care of every step of the way. It’s what we do.

Find a doctor: 607-737-4499
or 800-952-2662
www.arnotwomen.org
Travel Facts

Transportation

air
Elmira Corning Regional Airport (ELM): Delta Air Lines, Allegiant Air.

bus
New York Trailways, Short Line, C TRAN.

rail
Conrail/Norfolk Southern.

major highways

<table>
<thead>
<tr>
<th>Highway</th>
<th>Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>I 86</td>
<td>East-West</td>
</tr>
<tr>
<td>Routes 13</td>
<td>North-South</td>
</tr>
<tr>
<td>Routes 14</td>
<td>North-South</td>
</tr>
<tr>
<td>Routes 34</td>
<td>North-South</td>
</tr>
<tr>
<td>Routes 328</td>
<td>East-West</td>
</tr>
<tr>
<td>Routes 352</td>
<td>East-West</td>
</tr>
</tbody>
</table>

Travel time to/from

<table>
<thead>
<tr>
<th>Destination</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albany, NY</td>
<td>3 hours</td>
</tr>
<tr>
<td>Boston, MA</td>
<td>6 hours</td>
</tr>
<tr>
<td>Buffalo, NY</td>
<td>2.5 hours</td>
</tr>
<tr>
<td>Cleveland, OH</td>
<td>5 hours</td>
</tr>
<tr>
<td>Harrisburg, PA</td>
<td>3.5 hours</td>
</tr>
<tr>
<td>New York, NY</td>
<td>4 hours</td>
</tr>
<tr>
<td>Niagara Falls, NY</td>
<td>3 hours</td>
</tr>
<tr>
<td>Philadelphia, PA</td>
<td>4 hours</td>
</tr>
<tr>
<td>Pittsburgh, PA</td>
<td>5 hours</td>
</tr>
<tr>
<td>Rochester, NY</td>
<td>2 hours</td>
</tr>
<tr>
<td>Scranton, PA</td>
<td>2 hours</td>
</tr>
<tr>
<td>Syracuse, NY</td>
<td>2 hours</td>
</tr>
<tr>
<td>Toronto, Canada</td>
<td>4.5 hours</td>
</tr>
<tr>
<td>Washington, D.C.</td>
<td>5.5 hours</td>
</tr>
</tbody>
</table>
We’re here for you.

Full-service offices, drive-up and walk-up ATMs, mortgages, savings, business accounts, and more.

VISIONS
FEDERAL CREDIT UNION
800.242.2120 • visionsfcu.org
Federally insured by NCUA

What are you waiting for? Come visit!

Elmira
Langdon Plaza
303 N. Main St. • Elmira, NY 14901

Horseheads
1631 County Rd 64 • Horseheads, NY 14845
(Near Buffalo Wild Wings)
Government

Chemung County
www.chemungcounty.com

City of Elmira
www.cityofelmira.net

Town of Ashland
(607) 732-0723
www.townofashland.net

Town of Baldwin
(607) 398-7208

Town of Big Flats
(607) 562-8443
www.bigflatsny.gov

Town of Catlin
(607) 739-5598
www.townofcatlin.com

Town of Chemung
(607) 529-3532
www.townofchemung.com

Town of Elmira
(607) 734-2031
www.townofelmira.com

Town of Erin
(607) 739-8681
www.townoferin.org

Town of Horseheads
(607) 739-8783
www.townofhorseheads.org

Town of Southport
(607) 734-1548
www.townofsouthport.com

Town of Van Etten
(607) 589-4218

Town of Veteran
(607) 739-1476
www.townofveteran.org

Village of Elmira Heights
(607) 734-7156
www.elmiraheights.org

Village of Horseheads
(607) 739-5691
www.horseheads.org

Village of Millport
(607) 739-0703
www.villageofmillport.com

Village of Van Etten
(607) 589-4484
www.villageofvanetten.com

Village of Wellsburg
(607) 271-9129
www.villageofwellsburg.com

New York State
www.state.ny.us

New York State Assembly
http://assembly.state.ny.us/

New York State Senate
www.nysenate.gov

New York State
Congressional Delegation
www.ny.gov/congress_delegation.html

Downtown Grind

Eldridge Park

Hill Top Inn

Live Well Upstate
RACING RETURNS TO THE GLEN IN 2021!

SEASON SCHEDULE, TICKETS AND PARTNERSHIP OPPORTUNITIES
WWW.THEGLEN.COM
Be the Boss of Your Financial Future.

Your business may need cash to expand, purchase inventory, consolidate debt, or purchase equipment. Our loans can be tailored to meet your needs and budget.

- Equipment Leasing
- Construction Financing
- Equity Line of Credit
- Lines of Credit
- Mortgages
- Term Loans

Chemung Canal Trust Company

chemungcanal.com